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EDI Standard Business Hours and Downtimes - 2018 Schedule

EDI operations support team standard business hours
Monday - Friday 8 a.m. to 4 p.m. (PT)
IT Help Desk - 24/7 (206) 630 6700
Email - ITEISSupportDL@kp.org

Real time system availability
24/7 except during scheduled downtimes

Scheduled 2018 downtimes
There is a scheduled bounce of our systems every Sunday evening at 10:00 p.m. for 10 minutes. Scheduled downtime usually occurs the weekend following the third Friday of the month; see the list below for dates. Downtime is scheduled Sunday morning from midnight to noon. Note: Most weekend downtimes will be completed before 6 a.m. (PT).

January 27-28	**February 24-25**	**March 24-25**	**April 28-29**
May 19-20	**June 23-24**	**July 28-29**	**August 25-26**
September 29-30	**October 27-28**	**November 17-18**	**December 15-16**

2018 observed holiday closures
Martin Luther King Day - January 15
Presidents Day - February 19
Memorial Day - May 28
Independence Day - July 4
Labor Day - September 3
Thanksgiving Day - November 22
 Christmas Day - December 25
New Year's Day - January 1, 2019