

FACILITY CHARGES FOR EVALUATION AND MANAGEMENT SERVICES

Scope

This policy applies to:

- | | | |
|---|---|-----------------------------------|
| <input checked="" type="checkbox"/> Kaiser Permanente Health Plan of Washington | <input checked="" type="checkbox"/> Kaiser Permanente Health Plan of Washington Options, Inc. | <input type="checkbox"/> Medicaid |
| <input checked="" type="checkbox"/> Commercial | <input type="checkbox"/> Medicare | |

Policy

Original Effective Date: 01/01/2017

Unless [Other Contractual Agreements](#) supersede, Kaiser Permanente will not reimburse facility charges evaluation and management (E&M) services provided to commercial members regardless of the revenue code. The member will not be liable for facility charges when billed by a contracted provider.

CPT/HCPCS codes not reimbursable include, but are not limited to: 99201-99215, 99381-99395, 99401-99429, 99495–99496, 99078, G0463.

Billing/Coding Guidelines

All claims must be billed according to Centers for Medicare & Medicaid Services (CMS) guidelines.

Policy Definitions

Other Contractual Agreements – Reimbursement rates with associated discount vendors.

Prerequisite(s)

Not applicable

References

Not applicable.

Frequently Asked Questions

- Q1:** A commercial member is seen by a contracted provider for an E&M visit. The provider codes CPT 99201 for both a professional and facility charge. Will both charges be reimbursed?
- A1:** No. Kaiser Permanente will not reimburse the E&M facility charges for commercial members. The contracted provider will be responsible to write off the facility charge.
- Q2:** A commercial member is seen by a non-contracted provider for an E&M visit. The provider codes CPT 99385 for both a professional and facility charge. Will both charges be reimbursed?
- A2:** Yes. Kaiser Permanente will reimburse E&M facility charges for commercial members.
- Q3:** A Medicare member is seen by a contracted provider for an E&M visit. The provider codes CPT 99205 for both a professional and facility charge. Will both charges be reimbursed?
- A3:** Yes. Kaiser Permanente Medicare members follow CMS reimbursement guidelines for E&M facility charges.
- Q4:** A commercial member is seen by a non-contracted provider for an E&M visit. The provider codes CPT 99211 for both a professional and facility charge. Will both charges be reimbursed?
- A4:** Yes. Kaiser Permanente will reimburse E&M facility charges for commercial members at the appropriate discount vendor rate (First Choice, First Health), and the member will be responsible for their cost-share up to that contracted rate.

Revision History

08/26/2022 – Updated formatting

02/23/2021 – Updated language in FAQ that Facility charges are not reimbursed for Contracted providers and are reimbursed for non-contracted providers

10/20/2020 – Updated verbiage in Policy section to exclude use of 1 cent as this was discontinued February 2020

01/01/2017 – New Policy

Note: This information is intended to serve only as a general reference resource regarding reimbursement policy for the services described and is not intended to address every aspect of a reimbursement situation. Accordingly, we may use reasonable discretion in interpreting and applying this policy to services being delivered in a particular case. Further, the policy does not cover all issues related to reimbursement for services rendered to our enrollees as legislative mandates, the provider contracts, the enrollee's benefit coverage documents, and the Provider Manual all may supplement or in some cases supersede this policy. This policy may be modified from time to time by publishing a new version of the policy on Kaiser Permanente provider website; however, the information presented in this policy is believed to be accurate and current as of the date of publication.