

Provider E-News

Provider Services Department



January 2026

Business Updates



AdaptHealth is Kaiser Permanente's new preferred DME vendor

As of March 1, 2026, AdaptHealth will become Kaiser Permanente's preferred vendor for Durable Medical Equipment (DME). The change to AdaptHealth will allow patients to place re-supply orders via email, text message, mobile application, or through an online portal. This self-service ordering system will also provide our patients with order history, real-time alerts, confirmation of delivery, and the opportunity to connect with a patient support representative 24 hours a day.

Kaiser Permanente members currently using DME from Apria will receive communications from both Kaiser Permanente and AdaptHealth approximately 30 days prior to the transition date. Apria has agreed to sell all existing rental equipment being utilized by our members to AdaptHealth, negating the need for members to replace equipment rented through Apria. If equipment needs to be replaced, AdaptHealth will coordinate the replacement with the member. Wherever possible, AdaptHealth will provide the same brands, models and supplies that are currently being provided by Apria.

Patients using at-home negative pressure wound therapy equipment will be transitioned from Apria to Solventum(KCI), Apria's equipment supplier. This transition will also take place on March 1, 2026, and those patients will be directly served by Solventum. Wound care patients will be contacted by Solventum prior to the transition. As with other DME equipment, these members will be able to use the same equipment they are currently using.

Kaiser Permanente will continue using Epic for all DME referrals. Affiliate Link provides transparent referral tracking, document uploads, and secure communication via the 'Add Note' feature. There will be simplified escalation and visibility to reduce manual follow-up time and improve discharge flow.

If you have any questions regarding this transition, please contact our Provider Assistance Unit at 1-888-767-4670.



Wegovy not covered under Kaiser Permanente commercial plans

The first oral GLP-1 agonist for weight loss, semaglutide (Wegovy), has entered the US market and is currently available via the [NovoCares Program](#) manufacturer direct pharmacy. This program offers patients a reduced cost for cash paying members -\$149 for first two doses (until April 2026), then \$349/mo. Because Kaiser Permanente's wholesale acquisition cost is \$1,349, it is not yet

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available at Kaiser Permanente pharmacies and generally not covered on Kaiser Permanente commercial plans.

We cover Ozempic as our semaglutide product for select covered indications, including but not limited to, diabetes, MASH, and OSA, and for members with weight loss rider coverage. Semaglutide (Ozempic) requires prior authorization, including step criteria.

Kaiser Permanente Washington Health Research Institute News



[Top research highlights in 2025](#)

From acupuncture for chronic back pain to improved cancer screening, these are the research stories that made headlines over the last year.



[Study sheds light on risk of metastatic recurrence among young cancer patients](#)

A new study of adolescents and young adults (AYAs) with 7 common cancers reveals that nearly 1 in 10 patients diagnosed with nonmetastatic disease later develop metastatic recurrence — a condition associated with significantly worse survival

outcomes. Metastasis is when cancer cells spread from the initial or primary site to other parts of the body. Such knowledge can help guide future research and improve care for AYA cancer survivors.

Provider Notices



Notices can be viewed on our [Provider Notices](#) page on the [Kaiser Permanente provider site](#). Please check our provider site on a regular basis for provider manual changes and updates.

We communicate changes to the [Provider Manual](#) in the [Provider eNews](#) for your convenience. However, it is your responsibility to remain updated on any changes by visiting our site regularly for updates on our policies and procedures.

- [UPDATED PRIOR AUTHORIZATION CRITERIA FOR INFILIXIMAB BIOSIMILARS](#)
- [UPDATED PRIOR AUTHORIZATION CRITERIA FOR DENOSUMAB \(PROLIA, XGEVA\)](#)

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- [SITE OF CARE PRIOR AUTHORIZATION UPDATES FOR ONCOLOGY MEDICATIONS](#)
- [ONCOLOGY PRODUCTS UPDATED PRIOR AUTHORIZATION CRITERIA](#)
- [UPDATED PRIOR AUTHORIZATION CRITERIA FOR USTEKINUMAB BIOSIMILARS](#)
- [UPDATED PRIOR AUTHORIZATION CRITERIA FOR BOTULINUMTOXIN PRODUCTS](#)
- [MEDICARE PART B DRUGS REQUIRING PRIOR AUTHORIZATION](#)
- [MEDICARE PART B DRUGS REQUIRING STEP THERAPY](#)
- [CHANGES TO MEDICAL NECESSITY REVIEW CRITERIA FOR CONTINUOUS GLUCOSE MONITORS](#)
- [CHANGES TO MEDICAL NECESSITY REVIEW CRITERIA FOR LEFT VENTRICULAR ASSIST DEVICES](#)
- [CHANGES TO MEDICAL NECESSITY REVIEW CRITERIA FOR HYSTERECTOMY](#)
- [CHANGES TO MEDICAL NECESSITY REVIEW CRITERIA FOR TUMOR TREATMENT FIELD THERAPY](#)
- [CHANGES TO MEDICAL NECESSITY REVIEW CRITERIA FOR ELECTIVE SURGICAL PROCEDURES – LEVEL OF CARE](#)
- [CHANGES TO MEDICAL NECESSITY REVIEW CRITERIA FOR POSITRON EMISSION TOMOGRAPHY OF THE BRAIN](#)
- [CHANGES TO MEDICAL NECESSITY REVIEW CRITERIA FOR MOBILITY ASSISTIVE DEVICES](#)
- [CHANGES TO MEDICAL NECESSITY REVIEW CRITERIA FOR EXTRACORPOREAL SHOCKWAVE LITHOTRIPSY \(ESWL\)](#)

EFT Deposit & Check Mailing Dates



2026 EFT Deposit & Check Mail Dates

Provider reimbursement checks are scheduled to be deposited ACH or mailed on the following dates. Mailed checks should arrive within approximately 3 business days.

January 2, 7, 8, 15, 23, 29

July 2, 8, 9, 16, 23, 30

February 5, 12, 20, 26

August 6, 13, 20, 27

March 5, 12, 19, 26

September 8, 11, 17, 24

April 2, 7, 9, 16, 23, 30

October 1, 7, 8, 15, 22, 29

May 7, 14, 21, 29

November 5, 13, 19, 27

June 4, 11, 18, 25

December 7, 10, 17, 24, 31

Holidays

New Year's Day

Monday, January 1

Martin Luther King Jr. Day

Monday, January 19

Presidents' Day

Monday, February 16

Memorial Day

Monday, May 25

Independence Day

Friday, July 3 (observed)

Labor Day

Monday, September 7

Thanksgiving

Thursday, November 26

Christmas

Friday, December 25

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Provider Resources



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