

Business Updates

Summary of Care communications restarting



When we launched Affiliate Link in 2020, we inadvertently interrupted the clinical referral communication, also known as the Summary of Care (SOC), which was automatically sent to a contracted provider when a member paneled at one of our Kaiser Permanente medical centers is referred to that provider. We have now resolved this issue and plan to re-implement these authorized referral communications in June. Please see our [Summary of Care Information](#) tip sheet for more information and how to ensure you receive them.

Clinical chart validation short stay claims reviews to begin soon

Kaiser Permanente, in partnership with Cotiviti, will be expanding the clinical chart validation (CCV) reviews to include short stay claims reviews (1 – 3-day stays). The short stay reviews are similar to the DRG reviews and will be performed on a prospective (prepay) basis. As with the CCV DRG reviews, Cotiviti will send medical records requests for selected claims, along with clear instructions on how to submit the records directly to them. Once the review is complete, you will receive a determination letter. If you wish to dispute their findings, instructions will be provided on how to submit a reconsideration request. Additional details on the reviews along with a start date will be coming soon.



Cotiviti is a Business Associate of Kaiser Permanente Washington as defined in 45 CFR, Section 160.103 of the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”) and will perform its responsibilities on behalf of Kaiser Permanente Washington in full compliance with HIPAA requirements.

Apria implementing a new process for Phillips Bipap/CPAP Recalls



On June 1, 2022, Apria will implement a new process for Phillips Bipap/CPAP recalls for existing and new patients. For requests made prior to June 1, 2022, Apria will continue to support the additional 2-year limited replacement commitment for Kaiser Permanente member requests for equipment validated to be beyond repair. However, Apria will decline replacement requests within the 2 to 4-year range for any other reasons. After June 1, 2022, Apria will respond to requests for replacement equipment in accordance with the standard manufacturer’s warranty.



Help us protect member protected health information

Please remember to encrypt any email sent to us containing personal health information (PHI) for our members. Our policy is to encrypt any email sent to you with PHI as well. Thank you for partnering with us to protect member PHI!

Durable medical equipment order requirements

When Medicare is primary, CMS has specific requirements for ordering durable medical equipment. Please see [Medicare | Apria](#) on the Apria website for complete information regarding Medicare documentation requirements and product-specific requirements.



Interventional radiology referral template is live



The long-awaited rollout of the interventional radiology template is here! This template can be used to order Interventional Radiology for a variety of referral reasons and will allow for the highest auto-adjudication of the referral reason listed. An [interventional radiology service range](#) document has also been created to identify what CPT codes are included in each referral reason when authorized.

You can search for Radiology, Interventional or a combination to return a match for this new template:

Please make a selection

Procedure:

My Preference List Matches:

| Name | Px Code | Type | Priority | Status | Pref List |
|------------------------------|-----------|----------|----------|--------|-----------------------------|
| REF INTERVENTIONAL RADIOLOGY | 99214.438 | Referral | | | KPWA AL REFERRAL PROCEDURES |
| REF RADIOLOGY | 77261.200 | Referral | | | KPWA AL REFERRAL PROCEDURES |

The template will offer a list of referral reasons to choose from, with the “Other – Provide Detailed Information in Comments” as an option if none of the CPT codes are included in the referral reason ranges offered. Please choose the appropriate place of service by clicking the magnifying glass. The field will default to Office.

If you are not able to find the provider in the TO Provider Field, please reach out to Provider Services using our [troubleshooting form](#). We may need to add Interventional Radiology as a specialty.

Clinical Updates

Osteoporosis Guideline updated

Kaiser Permanente's [Osteoporosis Guideline](#) has been reviewed and updated. Changes to the guideline recommendations were minor, with updates to:

- Lab tests recommended for ruling out secondary causes of osteoporosis, and
- Populations who should be screened for osteoporosis.



The updated guideline features a new shared decision-making tool for osteoporosis medications: [Osteoporosis and Osteopenia: Medication Options](#).

Questions? Please contact [Sarah Nelson, MD](#), Endocrinology, Clinician Expert; [Katie Paul, MD, MPH](#), Associate Medical Director, Knowledge & Education; [Avra Cohen, MN, RN](#), Guideline Coordinator

Weight Management Guideline updated



Kaiser Permanente's [Weight Management Screening and Intervention Guideline](#) has been reviewed and updated. The guideline addresses prevention, screening, diagnosis, and interventions for both adults and children/adolescents. With this update, the focus includes using patient-centered communication and promoting healthy behaviors (exercise, consuming nutrient-dense foods, adequate sleep) rather than recommending weight loss for all patients.

Major changes

- A new section on **weight stigma** provides tips to help providers minimize weight bias when caring for and communicating with patients.
- A new section recommends consideration of **comorbid eating disorders**.
- **Intermittent fasting, Noom, and WW** have been added to the list of weight-loss diets.
- **Shared decision-making for weight-loss medications** is now recommended and includes discussion of the medications' benefits and harms, lack of long-term data, and potential for out-of-pocket costs.
- Weight-loss medication list: **Semaglutide (Wegovy)** has been added and has stronger evidence of effectiveness than other medications on the list. Lorcaserin has been removed due to an increased risk of cancer with its use.

Questions? Please contact [John Dunn, MD, MPH](#), Medical Director, Clinical Knowledge & Implementation; [Avra Cohen, MN, RN](#), Guideline Coordinator

Provider E-News

Provider Services Department



May 2022

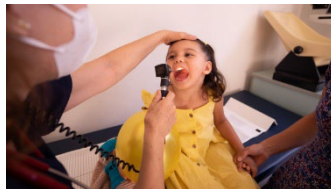
Kaiser Permanente Washington Health Research Institute News

We are pleased to share some of the latest news from the [Kaiser Permanente Washington Health Research Institute](#). We invite you to visit their informative website to learn more about their latest research and studies.

New report supports value of COVID-19 drugs

New treatments for people at high risk for severe COVID-19 appear to be a good value, according to an analysis led by Kai Yeung, PharmD, PhD, assistant investigator at Kaiser Permanente Washington Health Research Institute.

[READ MORE](#)



Improving child health and care with quality measures

KPWHRI Executive Director Rita Mangione-Smith, MD, MPH, talks about her research to advance pediatric care.

[READ MORE](#)

Provider Notices



Please check our provider site on a regular basis for provider manual changes and updates. We communicate changes to the [provider manual](#) in the [Provider eNews](#) and in our [Provider Updates](#) for your convenience. However, it is your responsibility to remain updated on our changes by visiting our site regularly for updates on our policies and procedures. Thank you for your partnership in the care of our members.

Provider Notices:

- [Changes to medical necessity review criteria for negative pressure wound therapy](#)
- [Changes to medical necessity review criteria for Myocardial Strain Imaging](#)
- [Changes to medical necessity review criteria for left atrial appendage closure therapy](#)
- [Changes to medical necessity review criteria for brain magnetic resonance imaging \(MRI\)](#)
- [Changes to medical necessity review criteria for Eustachian Tube balloon dilation](#)
- [Fracture care in emergency department without manipulation](#)
- [Modifiers 54 & 57](#)
- [Changes to medical necessity review criteria for InPen Smart Insulin Pen](#)

May 2022

CME and Workshop Opportunities

Continuing Education Opportunities

Kaiser Permanente Washington offers a variety of continuing medical education courses throughout the year, detailed on our [CME Catalog page](#). Check out current opportunities below.



| | |
|--------------------|---|
| July 12, 2022 | Suboxone Half-Half Buprenorphine Waiver Course |
| September 9, 2022 | Cardiology for Primary Care |
| September 20, 2022 | Obesity Through the Lens of Evidence-based Medicine |
| October 13, 2022 | Mental Health for Primary Care |
| November 4, 2022 | Hematology - Oncology for Primary Care |
| December 1, 2022 | Geriatrics for Primary Care |

Please remember to advise your Provider Services Consultant

Have you made any recent changes to your practice?



Don't forget to let us know so we can update our [provider directory](#). On our [provider site](#) home page, click on Provider Support, and choose Provider Demographic and/or Practice Changes to take you to our [Provider Update Forms](#) page. You will find several helpful links on that page to provide us with information.

On this page, you will be able to:

- Add new practitioners or term practitioners, including advanced registered nurse practitioners, physician assistants, and locum tenens
- Submit staff changes: in case we must adjust our records of clinic staff with Kaiser Permanente Electronic Medical Record (EMR) access.
- Submit demographic and business updates, including:
 - Clinic/services location updates
 - Close a clinic location
 - Remit/billing "Pay to" address updates
 - Tax ID update / Tax ID address update / 1099 address update

Thank you for helping us maintain a compliant and accurate provider directory.