

Provider E-News

Provider Services Department



October 2023

Business Updates

Send provider reconsiderations to this dedicated address to ensure efficient processing

We have received a large amount of provider reconsiderations at the wrong address recently, and would like to remind you to send provider reconsiderations to the following dedicated address:



Kaiser Foundation Health Plan of Washington
Attn: Claims Reconsideration
P.O. Box 30766
Salt Lake City, UT 84130-0766

We have a detailed [provider reconsideration process page](#) on our provider site that sets forth time frames, provides the steps for submitting reconsiderations either electronically or by mail, and includes helpful links to ensure your reconsideration request is reviewed in a timely manner.

Know where to send your members for vaccines this season

As you know, flu season has started, we have an updated COVID vaccine available, and RSV continues to be a concern for our elderly population. Now is the time to encourage your patients to get up to date on their immunizations for the year.



Kaiser Permanente members should be referred to an in-network pharmacy to receive their flu, COVID, and RSV vaccinations. Members who choose to pay out of pocket at pharmacies that are not in their pharmacy network may submit for reimbursement. Members should contact Member Services or visit www.kp.org to identify their in-network pharmacies and find the most updated information related to pharmacy access.

No action required: 60-Day Notice CoreSelect Network Discontinuation Notice



We have received some questions from providers regarding the [60-day notice](#) we sent on October 6, 2023, regarding the discontinuation of Kaiser Foundation Health Plan of Washington's HMO commercial network **CORESELECT**. We want to clarify that no action is needed by providers in response to the discontinuation of the CoreSelect network. All continuing Kaiser Permanente members who are currently part of the CoreSelect network will automatically be moved to the Core network as of January 1, 2024.

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Provider Notices

All notices below can be viewed on our [Provider Notices](#) page on the [Kaiser Permanente provider site](#). Please check our provider site on a regular basis for provider manual changes and updates. We communicate changes to the [Provider Manual](#) in the [Provider eNews](#) and in our [Provider Updates](#) for your convenience. However, it is your responsibility to remain updated on any changes by visiting our site regularly for updates on our policies and procedures. Thank you for your partnership in the care of our members.



- [Coreselect network discontinuation notice](#)
- [Ixekizumab \(Taltz\) will require prior authorization approval](#)
- [Cabotegravir extended release \(apretude\) will require prior authorization approval](#)
- [The following medications not covered under the medical benefit: adalimumab \(humira\), adalimumab-atto \(amjevita\), and etanercept \(enbrel, enbrel mini\)](#)
- [New medically necessary services clinical review criteria](#)
- [Clarification regarding new medically necessary services clinical review criteria](#)
- [Changes to medical necessity review criteria breast pump](#)
- [Emergency department \(ED\) professional claim coding](#)
- [Multiple procedure payment reduction \(MPPR\) \(professional claims\)](#)
- [Short stay / 2 midnight rule](#)
- [Unspecified ICD-10 CM diagnosis codes](#)
- [Changes to medical necessity review criteria for Negative Pressure Wound Therapy](#)
- [Changes to medical necessity review criteria for High End Imaging Site of Care](#)
- [Changes to medical necessity review criteria Elective Surgical Procedures Level of Care](#)
- [Changes to medical necessity review criteria for Fertility Services](#)
- [Changes to medical necessity review criteria for gender affirming surgeries](#)
- [Changes to medical necessity review criteria for Epidural Steroid Injections \(ESI\)](#)
- [Changes to medical necessity review criteria for Breast MRI](#)

Kaiser Permanente Washington Health Research Institute News

We are pleased to share a sample of [Kaiser Permanente Washington Health Research Institute's](#) latest research and studies:



[Is medical use of cannabis as risky as nonmedical use?](#)

New findings indicate medical cannabis use is associated with a lower risk of moderate to severe cannabis use disorder.

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[Resistant *E. coli* rises despite drop in ciprofloxacin use](#)

Community circulation of ciprofloxacin-resistant *E. coli* increased after a 6-year reduction in antibiotic prescriptions.



[Understanding the needs of people seeking care for substance use](#)

Joe Glass, PhD, MSW, discusses his research to help patients engage with alcohol and drug use treatment.

EFT Deposit & Check Mailing Dates

2023 Calendar



EFT deposit and check mail

Provider reimbursement checks are scheduled to be deposited ACH or mailed on the following dates. Mailed checks should arrive within approximately three business days.

OCTOBER	5, 12, 19, 26
NOVEMBER	7, 9, 16, 24
DECEMBER	1, 7, 14, 21, 29

Holidays

INDEPENDENCE DAY

Tuesday, July 4

LABOR DAY

Monday, September 4

THANKSGIVING DAY

Thursday, November 23

CHRISTMAS DAY

Monday, December 25

Provider Demographic Updates



Have you made any recent changes to your practice?

Please let us know about any changes to your practice so we can maintain an accurate [Provider Directory](#). On our [Provider Update Forms](#) page, you will be able to:

- Add new practitioners or term practitioners, including advanced registered nurse practitioners, physician assistants, and locum tenens
- Submit staff changes: in case we must adjust our records of clinic staff with Kaiser Permanente Electronic Medical Record (EMR) access.

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- Submit demographic and business updates, including:
 - Clinic/services location updates
 - Close a clinic location
 - Remit/billing "Pay to" address updates
 - Tax ID update / Tax ID address update / 1099 address update

Thank you for your assistance to ensure our Provider Directory accurately reflects your information.

CME and Workshop Opportunities

KPWA 2023 CME CALENDAR

Save the Date and Register now!

[KPWA CME Catalog – CME Home Page](#)



[HIV & PrEP Update](#) – Thursday, October 26, 2023 (Virtual)

HIV/PrEP Program, HIV Treatments, Anal Dysplasia, Methamphetamine Use disorder, STI Mgmt, Hep C & HIV Nephrology



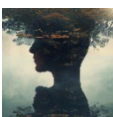
[Radiology for Primary Care](#) – Thursday, November 9, 2023 (Virtual)

Radiography 101, Breast Lumps, Musculoskeletal, Ordering Neuroimaging Studies, Headache and Back Pain, Body CT Basics



[Skills & Procedure Workshop](#) – Wednesday, December 13, 2023 – **IN-PERSON LIVE ACTIVITY**

Suturing, Incision and Drainage, Excision, Punch/Shave Biopsies, IUD's, Knee & Shoulder Injections, Casting & Splinting



[Hurt, Tired, and Stuck: Strategies for Central Sensitivity](#) (**New**) – Thursday, February 15, 2024 (Virtual)

Introduction to Central Sensitivity Syndrome, Illness Anxiety and Somatization, Non-pharmacologic Treatment of Chronic Pain, Managing High-risk Medications, Psychopharmacology Through CSS Lens, Ambiguous Headache, Pelvic Pain, Chronic Back and Neck Pain, Itch, Movement as Medicine