

EMERGENCY DEPARTMENT (ED) PROFESSIONAL CLAIM CODING

This notification applies to the following networks: *Commercial HMO, POS, PPO, and Medicare Advantage.*

A listing of all networks can be found on the provider website at <https://wa-provider.kaiserpermanente.org/communications/letters>

Effective December 1, 2023, Kaiser Foundation Health Plan of Washington and Kaiser Foundation Health Plan of Washington Options, Inc. (Kaiser Permanente) will reimburse emergency department claims based on the level of acuity, complexity, and severity.

Emergency claims billed with high level E&M codes may be reviewed when billed with Low Acuity Non-Emergent (LANE) diagnosis codes to determine if high complexity or severity is supported.

Emergency Department (ED) Professional Claim Coding Payment Policy:
<https://wa-provider.kaiserpermanente.org/static/pdf/provider/billing-claims/ed-professional.pdf>

Questions: Contact Provider Assistance Unit at 1-888-767-4670, Monday through Friday, 8 a.m. to 5 p.m.

Kaiser Foundation Health Plan of Washington
Kaiser Foundation Health Plan of Washington Options, Inc.

<CONTRACT MANAGER NAME>

Provider Communications, RCR-A3W-04

PO Box 34262, Seattle, WA 98124-1262



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