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Kaiser Foundation Health Plan of Washington
CONTRACT MANAGER
Provider Communication, RCB-C2W-02
PO Box 34262, Seattle WA 98124-1262

October 14th, 2019

AMBULANCE SERVICES PAYMENT POLICY

Dear Provider,

Starting **January 1, 2020**, Kaiser Permanente of Washington (KPWA) will enforce the existing Ambulance Services Payment Policy. This payment policy states that KPWA “will reimburse licensed ambulance companies for emergency transport services to the nearest facility that can accommodate the member’s medical treatment needs.”

To support payment up to the nearest facility, the policy definitions have been revised to clarify “nearest facility” and now include a definition for “calculation of distance”.

Ambulance Services Payment Policy

<https://wa-provider.kaiserpermanente.org/static/pdf/provider/billing-claims/ambulance.pdf>

This letter is to provide a notice that enforcement will commence and provide an opportunity for any questions you may have regarding this policy.

If you have further questions about this payment policy, please contact our Provider Assistance Unit at 888-767-4670.

Sincerely,

A handwritten signature in black ink, appearing to read "m) m" followed by a stylized flourish.

Dr. Marc Mora, MD
Senior Medical Director Networks and Care Management
Washington Permanente Medical Group