

MULTIPLE PAYMENT POLICY CHANGES

Applies to: Commercial HMO, POS, PPO, Medicare Advantage

DRUG WASTE POLICY

<https://wa-provider.kaiserpermanente.org/static/pdf/provider/billing-claims/drug-waste.pdf>

Effective January 1, 2021, Kaiser Foundation Health Plan of Washington and Kaiser Foundation Health Plan of Washington Options, Inc. (Kaiser Permanente) will implement a payment policy for Drug Waste billing JW modifier. This policy serves to direct proper billing of waste for single use drug vials and biologicals.

WOMEN'S HEALTH POLICY

<https://wa-provider.kaiserpermanente.org/static/pdf/provider/billing-claims/womens-health.pdf>

Effective January 1, 2021, Kaiser Foundation Health Plan of Washington and Kaiser Foundation Health Plan of Washington Options, Inc. (Kaiser Permanente) will implement a payment policy for Women's Healthcare, this policy will require members to see in-network providers and practitioners and non-network providers to obtain prior authorization before treating Kaiser Members for benefits to be paid at the Preferred Rate for PPO plans or in-network benefit for Options Plans. Members with an out-of-network benefit are not required to obtain a prior authorization, but benefits may be paid at the out-of-network benefit as a result.

SURGICAL CODES – ANATOMICAL MODIFIERS

Effective January 1, 2021, Bilateral procedures without the appropriate anatomical modifier will not be allowed without the proper billing in accordance with CMS: <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/downloads/clm104c23.pdf>. If denied, claim can be resubmitted with updated coding for reconsideration of payment.

Questions: Contact Provider Assistance Unit at 509-241-7206 or 1-888-767-4670, Monday through Friday, 8 a.m. to 5 p.m.

Kaiser Foundation Health Plan of Washington
Kaiser Foundation Health Plan of Washington Options, Inc.

<CONTRACT MANAGER NAME>

Provider Communications, RCB-C2W-02

PO Box 34262, Seattle, WA 98124-1262



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