

NATIONAL DRUG CODE (NDC) BILLING REQUIREMENTS

Applies to: Commercial HMO, POS, PPO, Medicare Advantage

Effective February 1, 2021, Kaiser Foundation Health Plan of Washington and Kaiser Foundation Health Plan of Washington Options, Inc. (Kaiser Permanente) will require the billing of the National Drug Code (NDC) associated with the drug administered during a visit. National Drug Code (NDC) numbers are 11-digit identifiers for drugs, and provide information about the manufacturer, drug name, dosage, strength, and package size of the drug. A valid NDC number, NDC unit of measure (UOM) and NDC units dispensed for the drug administered will be required for reimbursement. Claims lacking this information may be denied. If a claim line is denied, a corrected claim may be submitted within timely filing guidelines.

The full policy can be found here: <https://wa-provider.kaiserpermanente.org/static/pdf/provider/billing-claims/ndc.pdf>

Questions: Contact Provider Assistance Unit at 509-241-7206 or 1-888-767-4670, Monday through Friday, 8 a.m. to 5 p.m.

Kaiser Foundation Health Plan of Washington
Kaiser Foundation Health Plan of Washington Options, Inc.

<CONTRACT MANAGER NAME>

Provider Communications, RCB-C2W-02

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