

REVISED TITLE

Notice - This 60-Day notice TITLE has been modified. The content of this 60-Day notice has not been modified from the original version sent to you on April 6, 2021. The effective date remains unchanged.

CRITICAL CARE WHEN PATIENT IS DISCHARGED TO HOME FROM FACILITY

This notification applies to the following networks: Commercial HMO, POS, PPO and Medicare Advantage
A listing of all networks can be found on the provider website at <https://wa-provider.kaiserpermanente.org/communications/letters>

Effective June 15th 2021, Kaiser Foundation Health Plan of Washington and Kaiser Foundation Health Plan of Washington Options, Inc. (Kaiser Permanente) will reimburse critical care services submitted on ER outpatient facility claims only when the patient is not discharged to home (discharge status code = 01) during the same encounter. This affects claims with CPT codes 99291 and/or 99292 when billed with a Rev Code 450 (ER visit), with a discharge status of 01 (home), and when the beginning and ending date of service were the same or when the ending date of services is one day past the beginning date of service to account for the encounters that cross over the midnight hour. If these three elements are met with clearly documented medical records, the critical care codes may be payable with:

- Face-to-face physician time
- Medical complexity and
- Interventions applied

Questions: Please contact Provider Assistance Unit at 509-241-7206 or 1-888-767-4670, Monday through Friday, 8 a.m. to 5 p.m.

Kaiser Foundation Health Plan of Washington
Kaiser Foundation Health Plan of Washington Options, Inc.

<CONTRACT MANAGER NAME>

Provider Communications, RCB-C2W-02

PO Box 34262, Seattle, WA 98124-1262



FIRST CLASS MAIL
PRESORTED
US POSTAGE PAID
SEATTLE, WA
PERMIT NO. 5203

<SALUTATION><FIRST><MIDDLE><LAST><CREDENTIALS>
<TITLE>
<COMPANY>
<ADDRESS LINE 1>
<ADDRESS LINE 2>
<CITY> <STATE> <ZIP>