

CHANGES TO MEDICAL NECESSITY REVIEW CRITERIA FOR CERVICAL SPINE MRI

This notification applies to the following networks: Commercial HMO, POS, and PPO A listing of all networks can be found on the provider website at https://wa-provider.kaiserpermanente.org/communications/letters

Effective March 1, 2023, Kaiser Foundation Health Plan of Washington and Kaiser Foundation Health Plan of Washington Options, Inc. (Kaiser Permanente) are updating the Cervical Spine MRI criteria.

Explanation of the change:

Clinical review criteria for the Cervical Spine MRI have been revised to clarify conservative management to include quantifying number of physical therapy visits.

Clinical review criteria can be found on the Kaiser Permanente provider website at: https://wa-provider.kaiserpermanente.org/static/pdf/hosting/clinical/criteria/pdf/mri_cspine.pdf

What will I need to do differently for my patients with the following Kaiser Permanente health plans?

- KFHPWA Health Maintenance Organization (HMO) members: Prior authorization is required.
- KFHPWAO Point of Service (POS) members: Prior authorization is required for in-network coverage.
- KFHPWAO Preferred Provider Organization (PPO) members: Prior authorization is required.

Questions: Contact Provider Assistance Unit at 1-888-767-4670, Monday through Friday, 8 a.m. to 5 p.m.

Kaiser Foundation Health Plan of Washington Kaiser Foundation Health Plan of Washington Options, Inc.

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