

## **CHANGE IN THE METHOD WE WILL PROVIDE 60-DAY NOTICES**

Kaiser Foundation Health Plan of Washington and Kaiser Foundation Health Plan of Washington Options, Inc. (Kaiser Permanente) is excited to share with you that we have improved our 60-day notice process for communicating upcoming changes that affect medical review criteria, pharmacy criteria and payment policies in the provider manual. This process improvement does not affect nor override Section XIII.K. Modifications in your contract agreement.

Effective immediately, to ease the burden of receiving multiple mailings from us each month, 60-day notices will no longer be mailed to your organization. You will continue to be notified of current 60-day notices on the 15<sup>th</sup> of each month in the monthly [Provider eNews](#) and we will continue to post them on the [Provider Notices](#) web page on our provider site. Please calendar time on the 15<sup>th</sup> of each month to read the Provider eNews and visit the Provider Notices page to view current 60-day notices.

This new process allows us to communicate upcoming changes to you more efficiently and effectively, easing the burden of receiving multiple mailings from us each month. Additionally, you will receive the information much more quickly, allowing you to plan for these changes well in advance of the implementation. If you have any questions about this change, please contact your contract manager.

*Provider eNews URL: <https://wa-provider.kaiserpermanente.org/communications/e-news>*

*Provider Notices URL: <https://wa-provider.kaiserpermanente.org/communications/letters>*

**Kaiser Foundation Health Plan of Washington**  
**Kaiser Foundation Health Plan of Washington Options, Inc.**

CONTRACT MANAGER NAME

Provider Communications, RCR-A3W-04

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