

## **ASSOCIATE LEVEL MENTAL HEALTH CARE**

Applies to: Commercial - HMO  POS  PPO  Medicare Advantage

Network list: <https://wa-provider.kaiserpermanente.org/communications/letters>

**Effective January 1, 2025**, Kaiser Foundation Health Plan of Washington and Kaiser Foundation Health Plan of Washington Options, Inc. (Kaiser Permanente) **will not** directly reimburse for care provided by associate-level therapists or counselors (LMFTA, LMHCA, or LICSWA). Care provided by associate-level therapists or counselors must be supervised and billed by a qualified mental health provider with the rendering associate-level therapist or counselor captured as the rendering servicing practitioner on the submitted claim (including but not limited to name and NPI).

**Effective January 1, 2025**, unless otherwise contracted with a non-physician fee schedule, Kaiser Permanente will reimburse **85%** of the applicable physician fee schedule for covered services rendered by associate-level therapists or counselors (LMFTA, LMHCA, or LICSWA).

Licensed Marriage and Family Therapist-Associates (LMFTA)  
Licensed Mental Health Counselor Associate (LMHCA)  
Licensed Social Worker Associate—Independent Clinical (LICSWA)

To view the Associate Level Mental Health Care payment policy please visit the Kaiser Permanente provider website at:

<https://wa-provider.kaiserpermanente.org/static/pdf/provider/billing-claims/assoc-level-mental-health.pdf>

Questions: Contact Provider Assistance Unit at 1-888-767-4670, Monday through Friday, 8 a.m. to 5 p.m.

**Kaiser Foundation Health Plan of Washington**  
**Kaiser Foundation Health Plan of Washington Options, Inc.**  
Provider Communications, RCR-A3W-04  
PO Box 34262, Seattle, WA 98124-1262



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