COVID-19 Case Management Program
| At a Glance

Care Management is supporting KPWA’s commitment to provide our patients, WPMG physicians, clinical and business staff, with excellent care during this time

HealthConnect COVID-19 Registry
All KPWA members who have a COVID-19 related diagnosis will be entered into the KPWA COVID-19 registry. This will allow our Care Management team to follow up with patients regarding the current symptoms as well as test results.

Key Responsibilities:
- Reaching out to members who have test results pending and checking in on how they are doing; have symptoms worsened
- Reaching out to members that have tests pending
- Calling all patients with positive results
- Reaching out to the Primary Care Physician with positive results only
- Notifying the state Health Department of positive results
- Working with CNS and Inpatient units to ensure that members have been added to the registry appropriately
- Working with Employee Health to ensure that KPWA / WPMG employees have all the right resources with regards to next steps while they are not able to come into work and the return work process

Patients will be designated as:
- Asymptomatic
- Mild
- Moderate
- Severe

Members would be discharged from the registry if they haven’t had any symptoms for 14 days

Negative COVID-19 test results will be released automatically to members.

Member will be removed from the registry if an alternative diagnosis rules out COVID-19 after further evaluation

Follow up care determines that the patient is asymptomatic without a high-risk of exposure

Have questions?
Send to: KPWACOVID-19Communication@kp.org

<table>
<thead>
<tr>
<th>Codes the Populate Patients to the Registry</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>COVID-19 Acute Bronchitis (Lab confirmed)</strong> (J20.8, B97.29)</td>
</tr>
<tr>
<td><strong>COVID-19 ARDS (Lab confirmed)</strong> (J86.897.29)</td>
</tr>
<tr>
<td><strong>COVID-19 Exposure to lab confirmed case</strong> (Z20.828)</td>
</tr>
<tr>
<td>Viral Respiratory Illness (J88.8, B97.89) Does not populate registry, use this code for patient with symptoms but no COVID test ordered.</td>
</tr>
<tr>
<td>COVID-19 Counseling (Lab test NOT ordered) (Z71.89) Does not populate registry, use this code for counseling an asymptomatic patient around prevention for COVID.</td>
</tr>
</tbody>
</table>